



# MY INTERNSHIP AND PIEDMONT MEDICAL CENTER

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**PIEDMONT**  
MEDICAL CENTER

## FIRST DAY

My first day at Piedmont Medical Center went very smooth, I was integrated into the system very easily. Susan Malette who is head of the volunteers helped me get situated. She was accommodating with the many hours needed, while also figuring out where I would experience the most interaction. The nurses and doctors were extremely nice and there wasn't one day where someone, whether I knew them or not, would greet me and ask me how my day was going. However everyday was different while volunteering at the hospital, between switching departments, and sorting through numerous papers, this keeping things interesting but still showing me the many roles needed to make the hospital run efficiently.

# DIFFERENT DEPARTMENTS

## Mom/Baby

- This department is for woman who have just delivered a baby for recovery
- Mom/baby keeps a total of 3 nurses staffed
- The NICU is also located on this floor where infants that need specialized attention are located
- Piedmont is a baby friendly hospital so there is no nursery and since breast feeding is a top priority they keep a lactation specialist staffed as well

## Labor and Delivery

- This department is for woman in labor or having issues when pregnant
- This department keeps a total of 5 nurses staffed and then a surgical tech
- The OB/GYN doctors primarily remain on this floor because of the need of their presence while the woman is induced, and anesthesiologist is also needed to administer the epidural but not needed for the actual laboring of the baby





# WHAT I EXPERIENCED

During my time at piedmont I did numerous task to help..

- Put together baby bands
- Sort through pre natal
- Run things to the lab
- Buzz visitor into the different departments
- Put together patient charts
- Answers phone calls
- Admit patients into the computer system
- Stock rooms with blankets and home linens



# WHAT I LEARNED

Many experiences and characteristic were learned in this process

- Empathy
- How to approach patients
- The knowledge and skill needed to working within a hospital
- Patience
- Honesty
- Team work
- Accuracy
- Integrity